

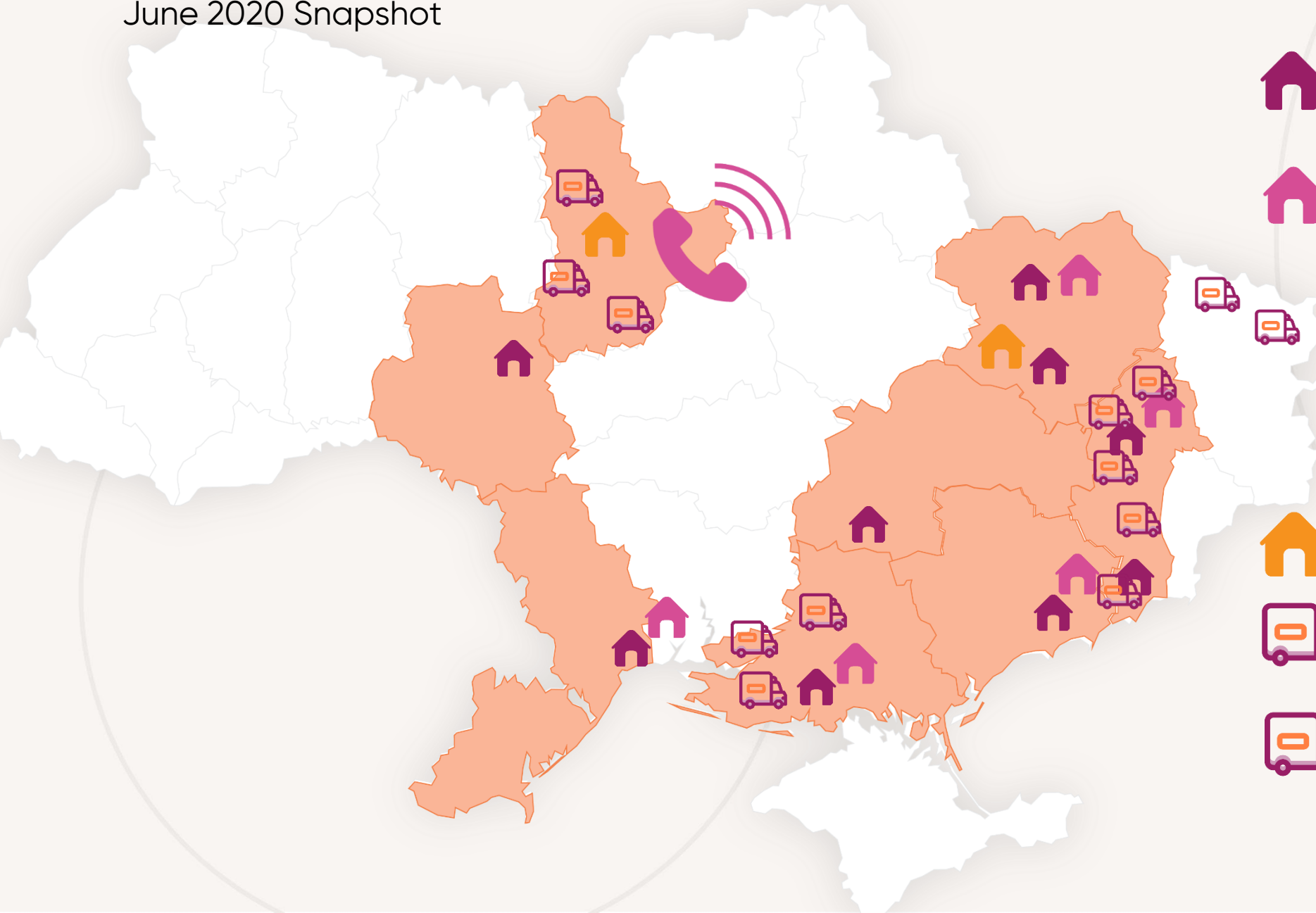
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# Application of Situational Data for VAW Monitoring and Reporting

*Olesia Kompaniets, GBV Programme Manager, UNFPA Ukraine CO*


# UNFPA Ukraine supported services for GBV survivors ●

June 2020 Snapshot



 **9 shelters**  
for GBV survivors in 7 regions

 **5 daycare crisis centres**  
for GBV survivors in 5 regions

 **2 crisis rooms**  
for GBV survivors in 2 regions

 **6 mobile teams**  
of outreach support to  
ATO/JFO veterans

 **7 municipal PSS MTs**  
operating in the conflict-  
affected regions



# GBV response under COVID-19 outbreak ●

as of June 23, 2020

## GBV service providers shared experience in GBV response under COVID-19 outbreak

- 2 Hotlines: National toll-free hotline "LaStrada"  
GoU Hotline 1547
- 6 PSS mobile teams for ATO/JFO veterans
- 8 Shelters for GBV survivors  
6 of them supported by local authorities
- 2 Daycare crisis centres for GBV survivors supported by local authorities
- 5 Healthcare service delivery points  
5 of them supported by local authorities

## Some observation\*

- 96% of assisted violence cases are attributed to domestic violence
- 71% of PSS support cases were assisted by phone
- 18% of PSS support cases were assisted online that is less often compared with previous week

\* The results obtained should be interpreted as qualitative data

## Challenges in addressing GBV under COVID-19 outbreak

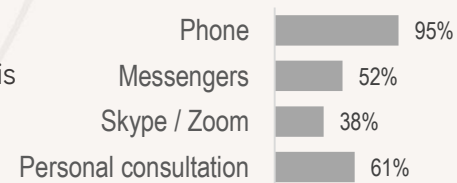
### Organisations face with\*

- Lack of financial resources due to necessity to respond to augmented number of cases – up to 20% of service providers
- Lack of SOPs / guidelines on GBV response under COVID-19 outbreak – up to 30%

### Staff face with\*

- Staff burnout, need in PSS – indicated 50% of service providers
- Lack of personal protective equipment – 50% of service providers
- Increased health risks – 36%
- Overtime work – 20%
- Increase in number of difficult cases – up to 30%
- Work with clients having chronic disease and symptoms of SARS (15%)

Appropriate ways to ask for support  
% of service providers responded



"Clients more often suffer from overlapping vulnerabilities: many of them lost their income-generating opportunities due to COVID-19 outbreak"

Specialist of PSS mobile teams for ATO/JFO veterans

"Increased unemployment aggravates risks of domestic violence"

Specialist of shelter for GBV survivors

# Safe spaces for GBV survivors: shelters and crisis rooms ●

under COVID-19 outbreak

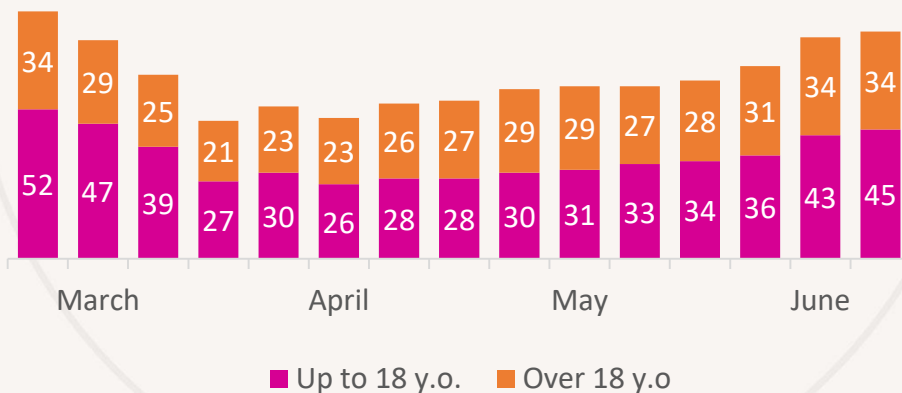
reporting period: March – June 2020

8 shelters and 5 daycare crisis centres continue providing complex support to GBV survivors

## Clients in shelters for GBV survivors

By the end of 1st month of quarantine, number of referrals to shelters tended to decrease, but adaptive quarantine measures imposed by the Government favoured to slow recovery of referrals to the shelters.

Number of clients in shelters for GBV survivors

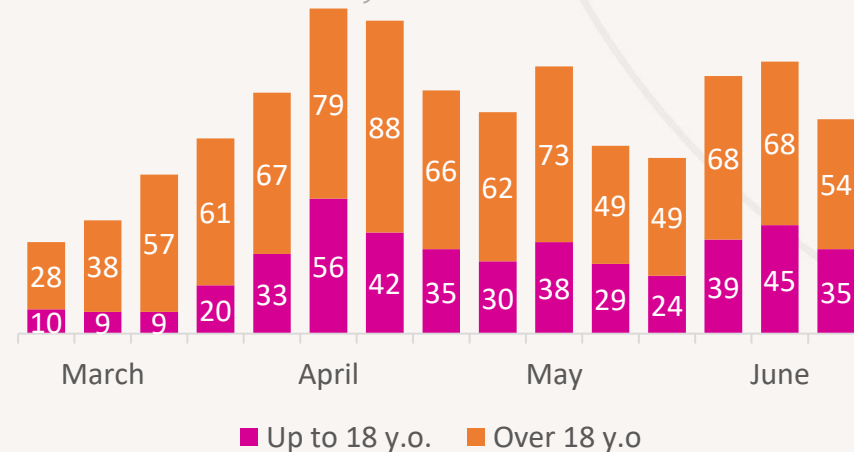


Source: UFPH operational report

## Clients at daycare crisis centres

As of the end of 3<sup>rd</sup> month of quarantine, the number of clients of daycare crisis centres increased by 197% compared to the beginning of March 2020. Despite a moderate drop during the last weeks, the level of referral to daycare crisis centres remains higher compared with the pre-quarantine period.

Number of clients at daycare crisis centres



# Safe spaces for GBV survivors: daycare centres ●

under COVID-19 outbreak

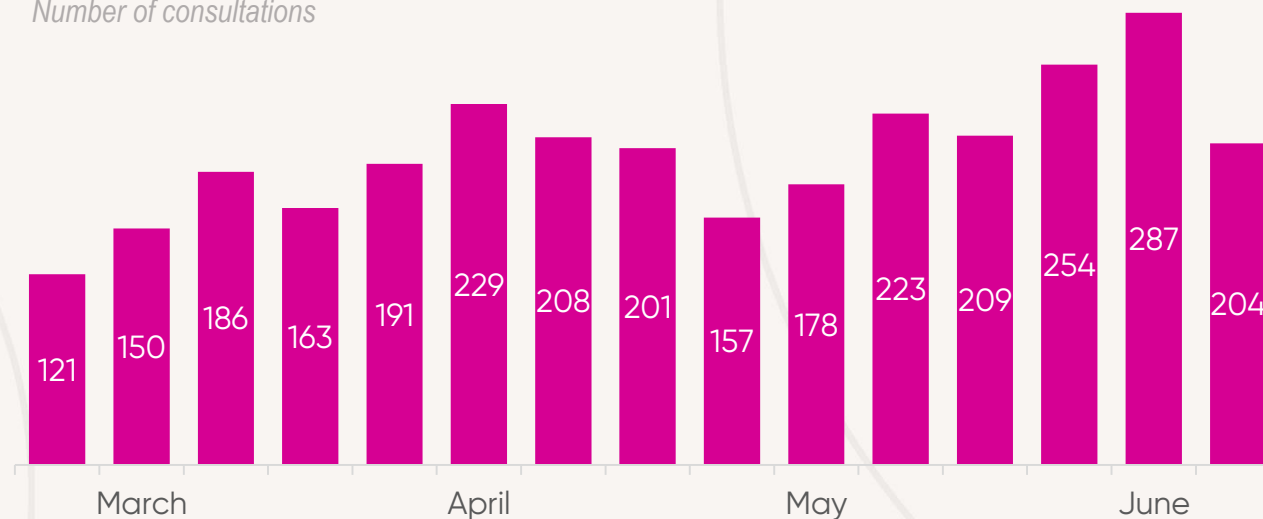
reporting period: March – June 2020

5 daycare crisis centres continue providing complex support to GBV survivors

## Counselling at daycare crisis centres

The number of referrals to daycare crisis centres continues to increase. The end of the third month of quarantine was the peak with the total number of consultations provided to GBV survivors in daycare crisis centres increased by 137% compared with the pre-quarantine period.

Number of consultations



# MTs' Outreach Support to ATO/JFO Veterans

reporting period: April – June 2020

6

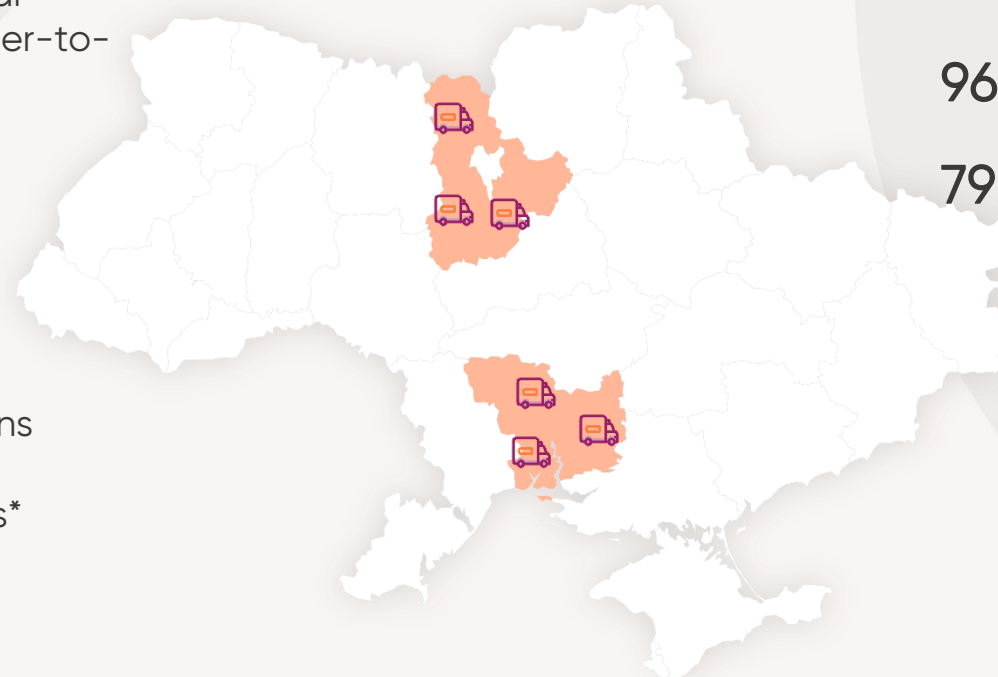
PSS MTs providing psychosocial assistance, counselling and peer-to-peer support

## Support to both

- ATO/JFO veterans
- family members

operate in **2** regions

responded to **5,078** cases\*

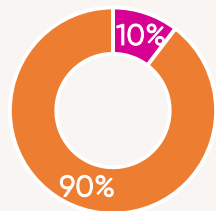


**96%** of assisted ATO/JFO veterans

**79%** of family members

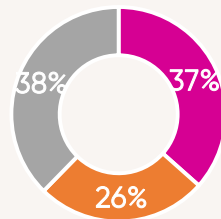
## Client profile

Gender



■ Female ■ Male

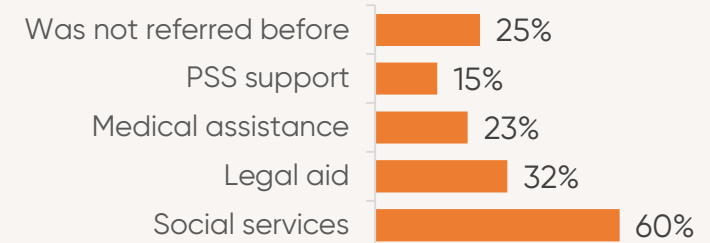
## Settlement type



■ Town / regionally governed  
■ Town / regional centre

**34%** were deployed directly in the conflict area

## What services client was referred to previously?

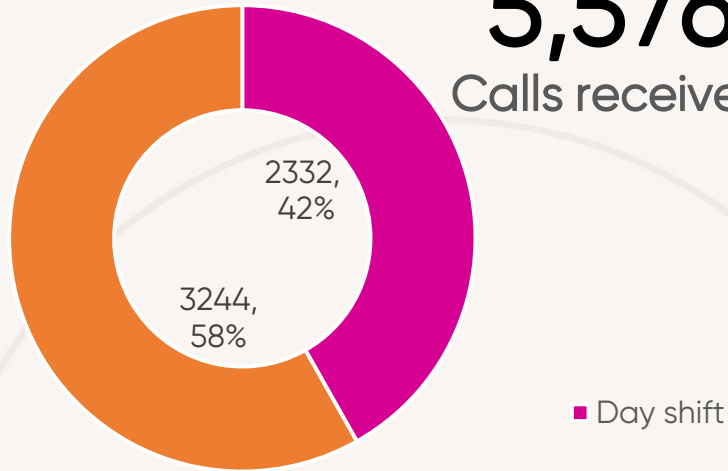


\* All disaggregations are based on 1,225 cases / \*\* Data may be underreported

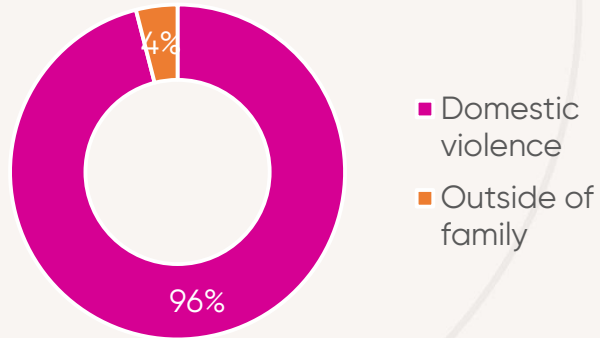
# National toll-free hotline for GBV survivors

Reporting period: April – June 2020

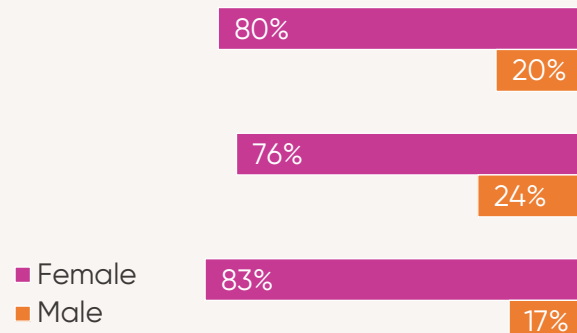
## 5,576 Calls received



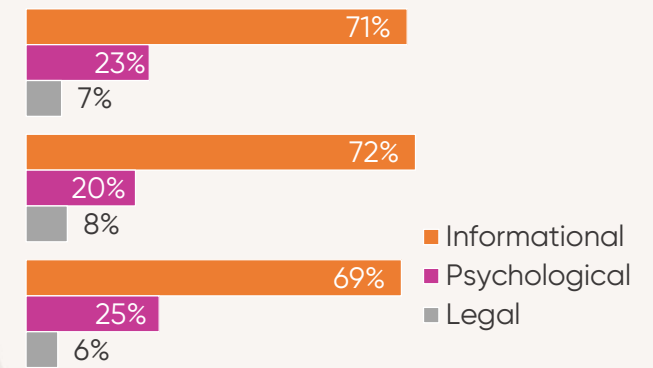
## 4,436 cases of violence



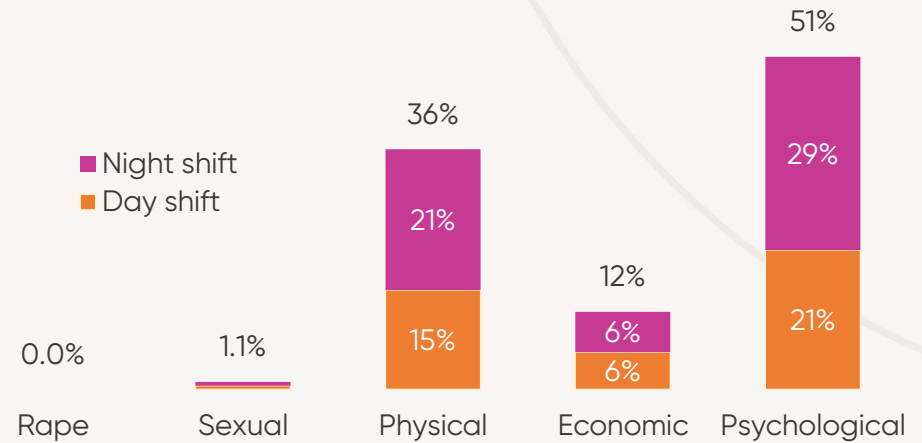
by sex of client:



by type of consultation:



by shift:



# Toll-free Hotline operation under COVID-19 outbreak ●

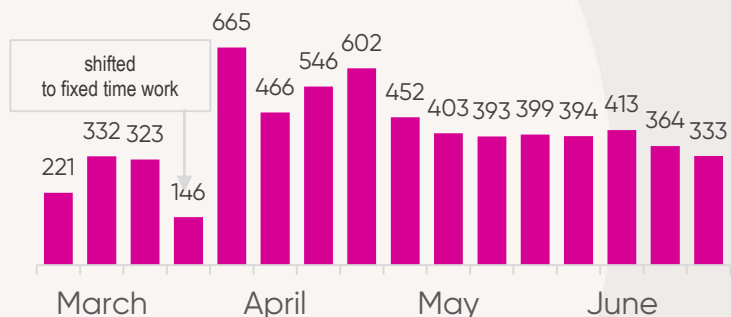
reporting period: March – June 2020

With the support of UK Government, UNFPA Ukraine has been supporting multi-line 24h operation of the hotline since 2016

## Number calls received

The sharp increase in the number of calls served by the national hotline at the lapse of one month of the imposition of quarantine followed by its stabilisation in the second month since the start of quarantine.

Number of calls received

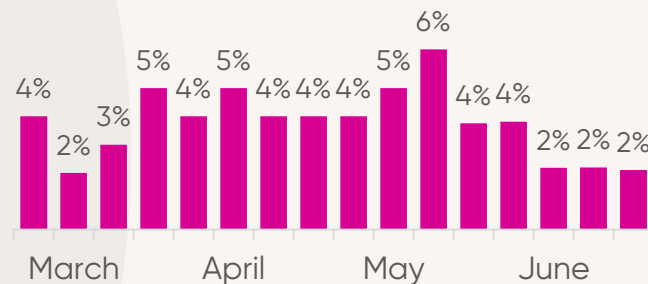


Source: LaStrada Hotline operational report

## Calls from perpetrators

Compared to the pre-quarantine week, the share of perpetrators among clients had been increased during first two months of the quarantine and start declining in June 2020.

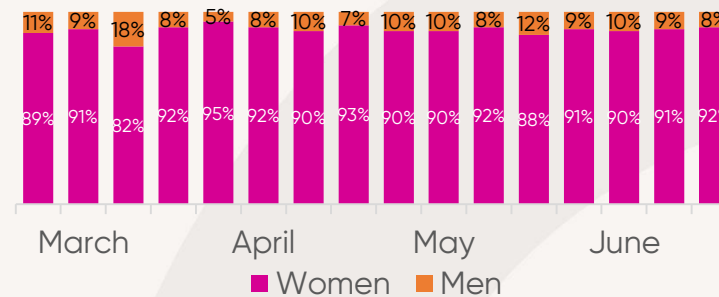
Share of calls from perpetrators among total number of calls received



## Gender of clients

Given the almost doubled total number of calls compared to the pre-quarantine week and increased share of perpetrators, men tended to refer to the hotline more often in the middle of the first month with the consequent return to the pre-quarantine level till the end of the second month.

Gender disaggregation of clients

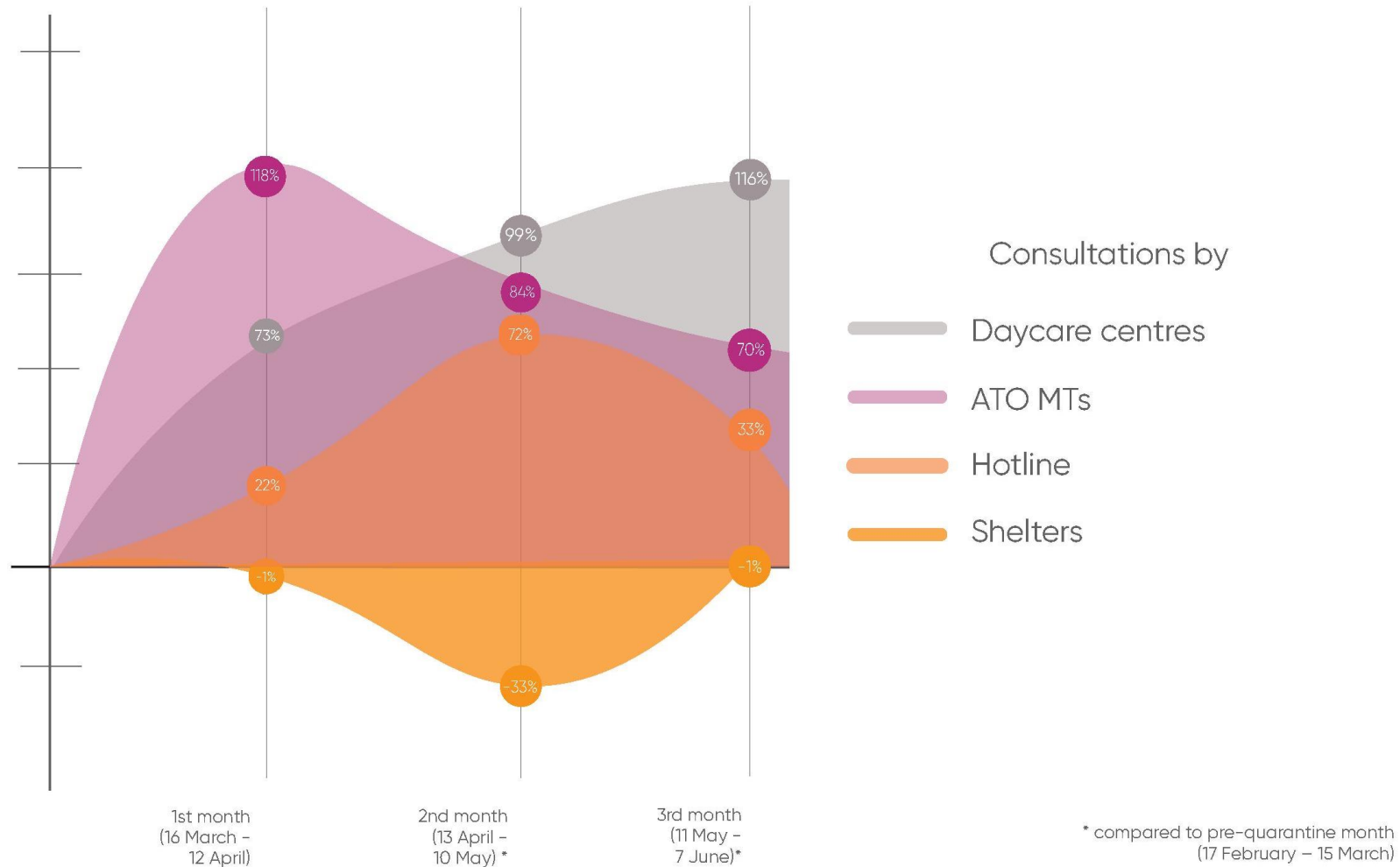




# Results of VAW Monitoring from Service Providers ●

reporting period: April – June 2020

## TRENDS IN GBV SERVICE PROVISION IN THE CONTEXT OF COVID-19



## Lessons Learned for VAW Data Tracking

- The situational VAW data captures **trends** well (however, cannot speak of VAW prevalence)
- Regular inputs from **same actors** collecting data uniformly enables analysis of VAW trends
- **Single approach** to data collection is crucial
- Inputs from **different sectors** contribute to 'bigger picture' of VAW; the inputs are instrumental to identify challenges in service provision
- **Gender with Age disaggregation** is important and informative for programme interventions design and response strategies (including as part of COVID-19 response)

# Q&A

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