



Access to support services for women victims of intimate partner violence during COVID-19

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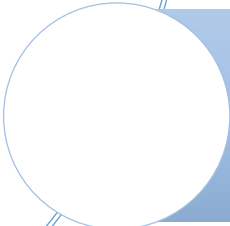
Background



Intimate Partner Violence increases in times of natural disasters and crisis



Formal and informal support networks are harder to reach in times of crisis



In several EU countries calls to helplines rose in the first weeks of the pandemics, but in some the number of calls decreased

Methodology

Desk Research

Literature Review

Setting of criteria for In-Depth Research

In-Depth Research

Stakeholder interviews

Additional Desk Research

Challenges to Support Services

No or very
limited face to
face interaction

Increased level
of demand

COVID-19
containment
measures

Victims ability
to reach out

Main results of the desk research



228 individual measures that were implemented across the 27 EU Member States



Awareness raising campaigns and new communication tools were the most prominent measures



Other measures included judicial or legislative measures

Promising Practices-Legislative

Inter-
Institutional
Cooperation

National Action
Plans

Declaring
Support Services
Essential

Ensuring Court
Cases are
possible

Promising Practices - Other

Increase in
alternative
support

Increased
hours and
additional staff

Mascarilla 19
(Mask19) code
word

Awareness
Raising
Campaigns

Recommendations for the EU and Member States



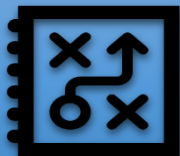
Deem support services essential



Sustainable funding throughout emergencies



Continuous monitoring and evaluation of measures



Long- term national action plans

Let's talk

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