Web Accessibility

We are committed to ensuring that this website is accessible to everyone, including people with motor, vision, hearing and cognitive disabilities.

To do this, we follow the latest version of the international industry standard for web accessibility, the Web Content Accessibility Guidelines (WCAG 2.0) developed by the WCAG Working Group. The WCAG Working Group is part of the World Wide Web Consortium (W3C), the international body responsible for web-related standards.

We strive for a high level of compliance (level AA) with the WCAG 2.0 guidelines where possible, and are open to suggestions for reasonable adjustments to further improve the accessibility level.

The measures we've taken to make this site accessible include:

- Designing accessibility in from the start by using modern technology and web standards
- Code that is accessible to assistive technologies such as screen readers
- Descriptive text alternatives for visual elements on the site
- Easy text resizing and a high-contrast option for users with visual disabilities
- Easy navigation via the keyboard and a ‘back to top’ button
- Making our PDF documents accessible
- Easy-read versions of relevant documents

We test regularly with disabled users, but we still need your help! If you have a disability and would like help us test the site, please e-mail us using the website's contact form.

We welcome feedback on this site. We’ve done a lot to make it as accessible as possible, but if you do experience problems, please e-mail us at the address above and we’ll try to help.