

## 2nd Educational Seminar for the employees of SOS Helpline 15900 [2ο Σεμινάριο Επιμόρφωσης Στελεχών Γ.Γ. Ι. Φ. - Στελέχη γραμμής SOS]

### First Phase: Training

The training targeted all types of gendered-based violence, including domestic violence, as well as the available supporting services in order for the counselors to be able to make appropriate referrals. Even though the entire Seminar's duration was 30 hours (20 Seminar + 10 Distance training), according to the Seminar's Agenda, only 4 hours were devoted to domestic violence. The Seminar was conducted on 5-7 June 2012.

### Second Phase: Supervision (Scheduled to start at the end of August)

Supervision and monitoring the of counseling process via 12 3-hour sessions that will be conducted in each Counseling Center. All employees are anticipated to participate in these sessions. The supervision sessions will be facilitated by trained school psychologists. The counselors who provide legal support services, will also have an additional session (via telephone) with a lawyer-consultant, who will provide them with instructions regarding legal issues that may face.

Both phases are scheduled to be conducted for each of the 61 new structures (counseling center or shelter) that will be established (see sheet 18).

Part of the training material can be found at: [http://www.psy.auth.gr/isotita/index.php?option=com\\_content&view=article...](http://www.psy.auth.gr/isotita/index.php?option=com_content&view=article...) The educational material that trainees had access to via a Blackboard, is currently available only upon request, but soon it will also be uploaded at: [www.psy.auth.gr/isotita](http://www.psy.auth.gr/isotita)

The trainings are funded in the context of the National Strategic Reference Framework 2007-2013, Operational Program: Public Administration Reform.

---

## Weblinks

---

## Aims and objectives

Training of the counselors working at the SOS Helpline 15900, which started its functioning on 11, March 2011 (see also Sheet 19 and 24)

---

## Results and impact

It is reported that:

- a) Trainees were evaluated on the basis of assignments they undertook in the context of the Seminar and
- b) The training was evaluated by the trainees via a self-completed questionnaire.

The Evaluation Report is not available yet.

---

## Creator/owner/responsible institution

Psychology Department, Aristotle University of Thessaloniki

**Stakeholder, Firstname:** Vassiliki

**Stakeholder, Family name:** Deliyanni-Kouimtzis

---

## Additional information

**Duration:** 4 hours (2 Seminar + 2 Distance training) + 36 hours supervision

**Nr of beneficiaries:** 13

**Nuts code:** EL3

---

# Metadata

**ONGOING:** No

**TYPE:** Training tool

**COVERAGE:** Regional

**TYPES OF GBV:** Intimate Partner Violence

**TARGET GROUP:** Other professionals

**KEYWORDS:** intimate partner violence/domestic  
violence