

# Customer Documentation

---

## Types of GBV

- ✓ Intimate Partner Violence
  - ✓ Rape
  - ✓ Sexual Assault (excl. rape)
  - ✗ Sexual Harassment
  - ✗ Stalking
- 

## Purpose of data collection

- Ensure victim protection from perpetrator
  - Plan capacity
- 

## Data available on

---

### Victim

#### Background information

- Age
- Sex
- Nationality
- ID
- Name

- Ethnicity
  - Marital status
  - Dependants
- 

## Relationship with perpetrator

- Yes

## Repeatedly suffering from GBV

- Yes
- 

### Perpetrator

## Background information

- Age
  - Sex
  - Nationality
  - ID
  - Name
  - Ethnicity
  - Marital status
  - Dependants
- 

## Relationship with victim

- Yes

**Additional information:** This means that it is recorded whether there exists a previous relationship between victim and offender (e.g. family, intimate partner) or not (stranger).

## Re-offending

- No
- 

### Witness

#### Background information

- Age
  - Sex
  - Nationality
  - ID
  - Name
  - Ethnicity
  - Marital status
  - Dependants
- 

#### Relationship with victim/perpetrator

- Yes

#### Incident description by witness

- Yes

#### Children witnessing IPV incident

- Yes
-

## Incident

### Code system used

- No codes used
- 

### Description of incident

- ✘ No information collected on Description of incident
- 

### Protection order

- No information available

### Civil justice data

- No information available
- 

### Incident respond resources

- ✘ No information collected on Incident respond resources
- 

## Prosecution process

- ✘ This administrative data source does not collect information on Prosecution process
- 

## Outcomes

- ✘ This administrative data source does not collect information on Outcomes
-

---

## Characteristics

### Storage System

- ✗ In paper form
  - ✓ Electronically (single files)
  - ✗ Electronically (database)
- 

### Frequency of updating

- Ongoing
- 

### Quality assurance process

All Twelve Mother and Child Homes and shelters are using the same kind of customer documentation forms

---

### Comparability

- ✓ Geographical
  - ✗ Over time
  - ✗ None
- 

### Timeliness

- ✗ No information available
- 

### Current developments

The main development plan is to determine in a uniform way the data contents and document structures to be used in social care client information systems.

---

## Relation with third parties

### Reported to third parties

No

### Used by third parties:

No

---

## Reporter

- Victim
  - Witness
  - Offender
- 

## Website

Link to website



---

## Metadata

**ORGANISATION:** Mother and Child Homes and Shelters

**SECTOR:** Social protection

**GEOGRAPHICAL AREA:** National