

# 15900 24 Hours SOS Helpline

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## Types of GBV

- ✓ Intimate Partner Violence
  - ✓ Rape
  - ✓ Sexual Assault (excl. rape)
  - ✓ Sexual Harassment
  - ✓ Stalking
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## Purpose of data collection

- Monitoring
  - Inform/evaluate policy
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## Data available on

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### Victim

#### Background information

- Age
- Sex
- Nationality
- ID
- Name

- Ethnicity
- Marital status
- Dependants

**Other:** Place of residence; employment status; education level; economic status; number of children (gender and age); pregnant; single parent with a child under 16; minorities; immigrants; disabled; disadvantaged others; health problems; Professional status; Educational level; Financial status; Health status

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## Relationship with perpetrator

- Yes

**Type of relationship:** Spouse, former spouse, partner, former partner, another family member, third known person, unknown person

## Repeatedly suffering from GBV

- Yes
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### Perpetrator

#### Background information

- Age
- Sex
- Nationality
- ID
- Name
- Ethnicity
- Marital status
- Dependants

**Other:** Place of residence; employment status; education level; economic status; psychiatric problems; addictions; health problems; Professional status; educational level; Financial status; Health status

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## Relationship with victim

- Yes

**Additional information:** This means that it is recorded whether there exists a previous relationship between victim and offender (e.g. family, intimate partner) or not (stranger).

## Re-offending

- No
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### Witness

#### Background information

- Age
  - Sex
  - Nationality
  - ID
  - Name
  - Ethnicity
  - Marital status
  - Dependants
- 

## Relationship with victim/perpetrator

- Yes

## Incident description by witness

- Yes

## Children witnessing IPV incident

- Yes
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### Incident

#### Code system used

- No codes used
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#### Description of incident

- Date/time
- Harm/injuries
- Location
- Type of violence

**Other:** Forms of violence (physical, psychological, sexual, verbal, economic, prostitution, trafficking)

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#### Protection order

- No

#### Civil justice data

- No information available

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## Incident respond resources

- Human resources
- Financial resources
- Other resources

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## Prosecution process

- ✗ This administrative data source does not collect information on Prosecution process

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## Outcomes

- ✗ This administrative data source does not collect information on Outcomes

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## Characteristics

### Storage System

- ✓ In paper form
- ✗ Electronically (single files)
- ✗ Electronically (database)

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### Frequency of updating

- Ongoing

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### Quality assurance process

There is no quality assurance process. The data is illustrating the operation of the Line and it is based on the caller's narrative.

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## Comparability

- ✓ Geographical
  - ✗ Over time
  - ✗ None
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## Timeliness

Immediately

**Additional information:** This depends on the time when the caller reports the incident. The recording in the database is immediate.

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## Current developments

There is in process the upgrading of the existing database in a web database.

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## Relation with third parties

### Reported to third parties

- Yes

### Name of organisation:

Press, Parliamentary Control, Financial Audit Committee, European Commission

### Used by third parties:

No

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## Reporter

- ✓ Victim
  - ✓ Witness
  - ✗ Offender
- 

## Website

Link to website



Link to website



Link to website



## Metadata

**ORGANISATION:** General Secretariat for Gender Equality (GSGE)

**SECTOR:** Other

**OTHER SECTOR:** Public administration

**GEOGRAPHICAL AREA:** National