

Portal of security to DM victims

A free information service, operating 24 hours a day, to support victims of domestic violence, served by a group of employees specially trained to care for victims of domestic violence

Aims and objectives

To inform victims of domestic violence about their rights, as well as about the specialized settings where they can find the support they need to overcome their situation. In this portal, they can also find immediate support. The portal still allows anonymous accusations relating to situations of domestic violence.

Results and impact

The consultation rate of this portal is very high, due to its being very easy to consult and to use.

Creator/owner/responsible institution

Ministry of Internal Affairs

Additional information

Nuts code: PT1

Metadata

ONGOING: Ne

TYPE: Direct Service

COVERAGE: National

TYPES OF GBV: Intimate Partner Violence

TARGET GROUP: Women victims

KEYWORDS: intimate partner violence/domestic violence